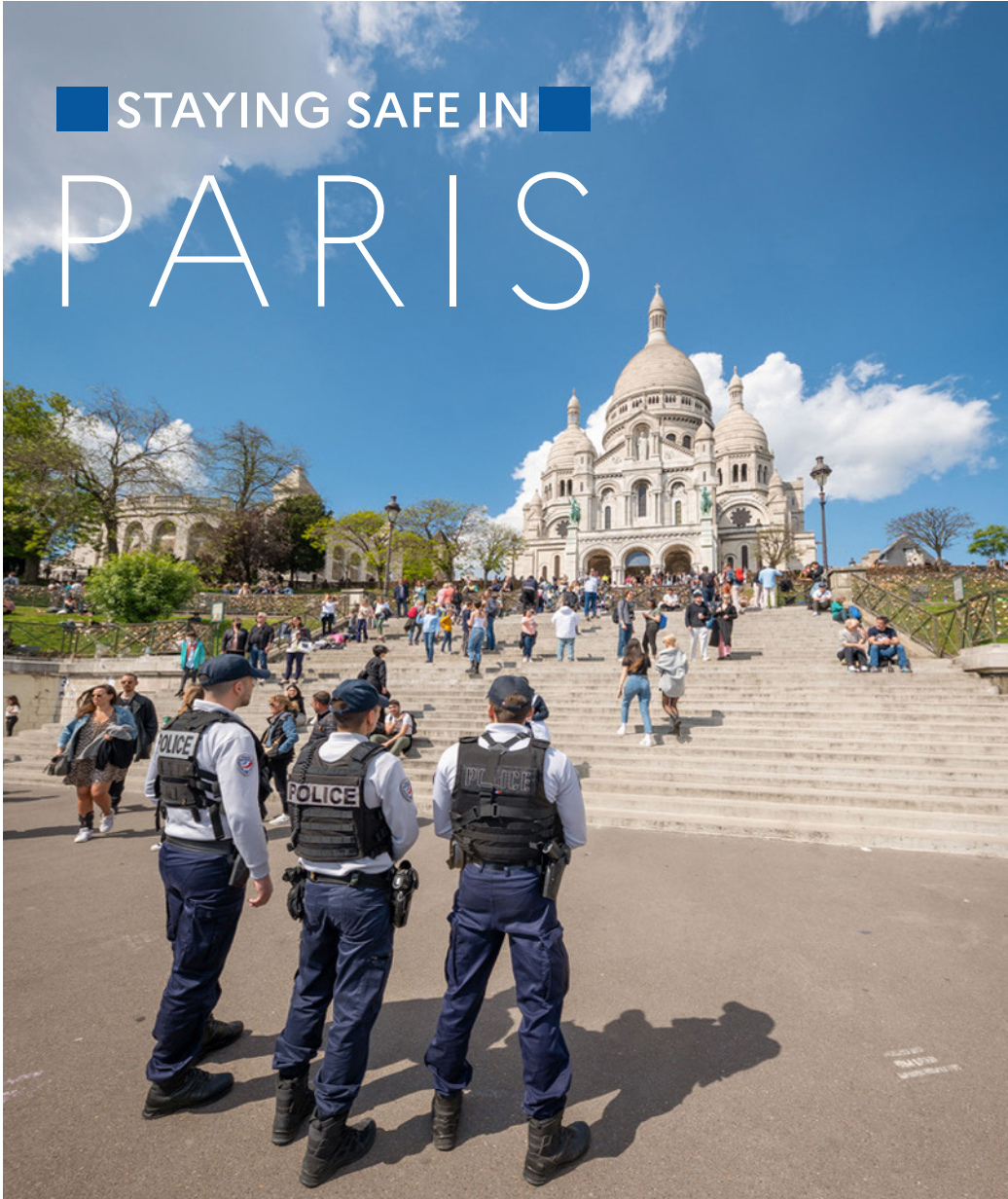
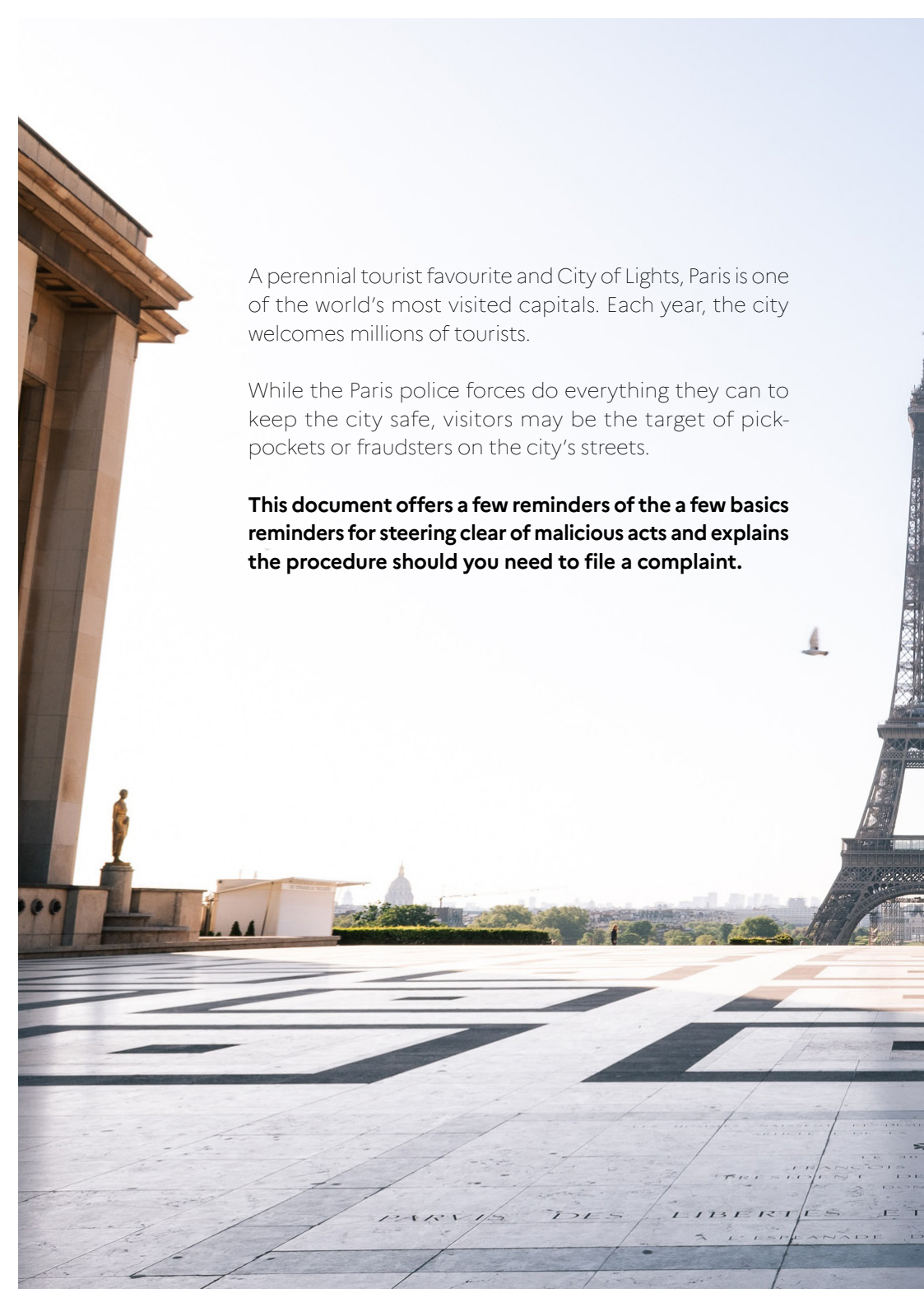


STAYING SAFE IN

PARIS





A perennial tourist favourite and City of Lights, Paris is one of the world's most visited capitals. Each year, the city welcomes millions of tourists.

While the Paris police forces do everything they can to keep the city safe, visitors may be the target of pick-pockets or fraudsters on the city's streets.

This document offers a few reminders of the a few basics reminders for steering clear of malicious acts and explains the procedure should you need to file a complaint.

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WELCOMING VISITORS A PRIORITY



The Préfecture de Police has developed a comprehensive tourist assistance plan over several years.

Reception points open to the public can be found throughout the capital to take care of victims and provide them with help and assistance.

16 DISTRICT
POLICE STATIONS
24/7

Foreign visitors can speak to bilingual police officers.

These officers, assigned to reception duties in police stations or street patrols during the summer, wear badges with a flag showing which language(s) they speak. They respond to simple requests for information (directions, where tourist locations are, etc.) as well as to more sensitive questions concerning theft or mugging, and can thus provide valuable

assistance to tourists who do not know the French language.

**YOU CAN
SUBMIT A
COMPLAINT
IN 30
LANGUAGES**

Should a police report need to be filed, the S.A.V.E. software (Foreign Victim Assistance System), available in 30 languages, enables any police officer to take complaints from foreign tourists and give them a receipt in their native language, which simplifies future procedures the visitor may need to follow with their embassy or in their own country.

ADVICE TO AVOID BECOMING A VICTIM



BE CAREFUL IN THE STREET

- Choose a small shoulder bag or a waist pouch rather than a backpack and face its opening towards your body;
- carry as little cash as possible and preferably low and medium value notes;
- do not keep your wallet in your back pocket;
- if someone tries to grab your bag, do not fight back;
- beware of people who try to divert your attention to steal your belongings, particularly on café terraces, at cash machines or when signing petitions.

BEWARE OF FALSE PRETENCES

Some fraudsters impersonate police officers and may ask you for your papers and your money. A real police officer will never ask you for money. Ask to see their white plastic card with its “tri-colour” insignia (credit card-sized) and marked “Police” in the centre, and with a blue, white and red stripe across it, along with information on the back and front.





ON PUBLIC TRANSPORT

- Do not leave your bags unattended;
- report any unattended package or bag to the RATP information point or to the bus driver;
- never let anyone go through the ticket barriers right behind you;
- never buy tickets from anyone in the street, as they will make you pay more (up to 10 times the normal price). Use the ticket offices and ticket machines in the stations.



- 7,30 €** minimum price for a fare, including supplement.
- 2,60 €** supplement for any person from the 5th passenger

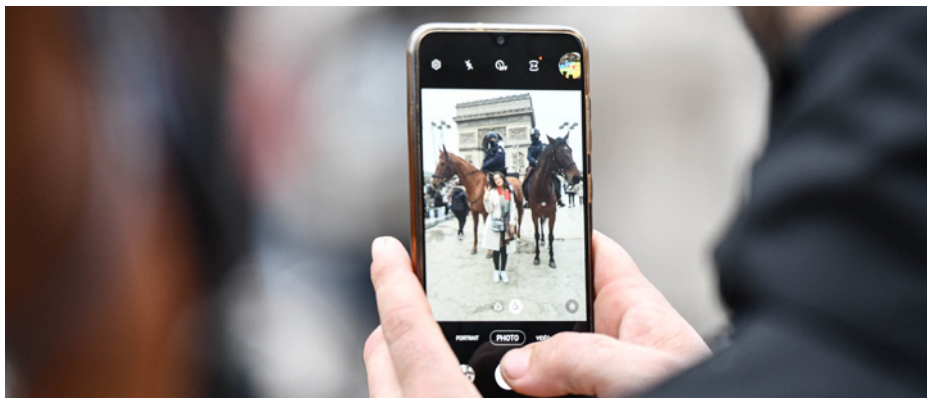
Taxi fares are calculated by the meter.

The prices of direct journeys, without additional stops, between Paris and Roissy and Orly airports are set:

SET PRICES	Paris Right Bank	Paris Left Bank
PARIS ROISSY CDG AIRPORT	53 €	58 €
Paris Orly Airport	37 €	32 €

Never accept a ride from someone who offers you their services at an airport, a station or in the street: they could be an “unauthorised” taxi driver (a punishable offence under the French Employment Code).

These vehicles are not equipped with the statutory items required for Parisian taxis and are not covered by professional insurance in the event of an accident.



IN PUBLIC PLACES



- Do not handle cash in public and never change currency in the street; use a bureau de change;
- At cash machines, hide your pin number by covering the keypad. Do not allow yourself to be distracted by others;
- pay for your purchases with small notes or a bank card;
- never leave your payment cards or money in cloakrooms or in your coat left on a chair (in a restaurant or café for example), as a pickpocket could easily sit behind you and steal your belongings;



- do not wear expensive jewellery in an ostentatious way;



- never place your bag at your feet or leave your mobile phone or wallet on the table at a café or restaurant;

- be careful when you taking selfies not to have your mobile phone grabbed out of your hand;
- do not put your telephone in the outside pocket of your bag or your clothes. Do not lend it to a stranger.

.....

Generally, do not place cash and valuables in the side or back pockets of your clothes, instead use inside pockets which can be fastened.

.....

LOSS OR THEFT OF YOUR IDENTITY PAPERS

- Consider photocopying all your identity documents and keep the originals at your hotel or your temporary residence;
- if they are lost or stolen, declare the loss to the police services.



PROTECT YOUR VEHICLE AGAINST THEFT

- Lock the doors and boot and make sure all the windows are closed;
- do not leave valuable items visible (mobile telephone, camera, clothes, bag, etc.).

IN CONCERT VENUES AND CABARETS

- Avoid the Parisian cabarets where staff solicit customers in the street. Once inside, female company will be forced on you and you will be made to buy drinks at very high prices.
- choose reputable establishments which do not approach customers in the street, and clearly display their prices inside and outside.

Providing information to customers about drinks and services is compulsory.

- buy your tickets from official resellers.
Do not buy tickets on the black market: they may be very expensive counterfeit tickets!

IN BARS AND RESTAURANTS

Don't hesitate to ask to see the food and drinks menus, so that you don't get a nasty surprise when you receive the bill.

All prices must be shown inclusive of tax.

WATCH OUT FOR **SCAMS**

HAWKERS

When you buy something in the street (items for sale on pavements from itinerant vendors), you may think you're getting a bargain, or helping someone in need. In reality, you're giving money to illegal organisations and underground networks. You don't know where the product has come from, and you expose yourself to risks.

CARD TRICKS

Various card trick scams take place in streets, with for example two black cards and one red card. Dice or cup tricks are also used. The card handler shuffles the cards and asks the player to bet a sum of money (50 euros minimum), for example on the red card, which he or she must then find from the three cards. If the player succeeds, they receive double their bet, if they fail, they lose it. In practice, the card handler is assisted by accomplices who pretend to be players in order to make off with the victims' bets. The card handler will always win and you will always lose.



FALSE PETITIONS

At the tourist sites in the capital, you will regularly come across young girls and boys who will approach you with a petition in their hands, sometimes claiming to be deaf and dumb, who in addition to your signature will ask you for money. Although they appear to be representing recognised charities and foundations, this is not true. They are just trying to get money out of you and nothing will ever be paid to these organisations, but instead will be used to fund illegal organisations and underground networks. Moreover, while you are signing, accomplices will steal your belongings from your bag and your pockets.

WHAT TO DO IF YOU ARE MUGGED OR YOUR BELONGINGS ARE STOLEN

IF YOU ARE MUGGED


- try to scare off your attacker by making as much noise as possible (shouting);
- take refuge in the nearest shop and call the police;
- give a description of your attacker : gender, possible age, cut and colour of hair, height and size, clothes, distinctive marks (beard, scar, tattoo, glasses etc.).
- say which way the robber went and how. If they used a vehicle, specify the colour, make and if possible the registration plate (even part of it).

If you are physically attacked, the officer will also give you a written document so that you can be examined 24/7 at:

Medical-Legal Emergency Department

5 rue de la Cité • 75004 Paris

 4 Cité  St-Michel - Notre-Dame

 01 42 34 82 85 • 01 42 34 82 29 • 01 42 34 87 00

An official certificate will be issued and added to your file. An investigation will be opened to look for the person or persons who committed the offence.

THEFT

You can make a pre-complaint online :

pre-plainte-en-ligne.gouv.fr

go to the nearest police station to make a complaint (details on page 14). If you do not speak French, the officers will use the S.A.V.E. software, available in 30 languages, to record your complaint and issue you with a receipt in your own language.



Provides support for victims of attacks and theft, informs them of their rights and the procedures to carry out, directs them to professionals (doctors, lawyers etc.) and offers psychological support. Specific assistance for tourists.

SOUTH OFFICE

(by appointment only)

 01 87 04 21 36

**Mondays to Fridays,
from 9am to 5pm**

**12-14 rue Charles Fourier
75013 Paris**

 7 Tolbiac

NORTH OFFICE

(by appointment only)

 01 53 06 83 50

**Mondays to Fridays, from
9:30am to 5:30pm**

**22 rue Jacques Kellner
75017 Paris**

 13 Porte de Saint-Ouen

USEFUL INFORMATION

EMERGENCY NUMBERS

- police: 17
- European emergency number: 112
- fire service: 18
- ambulance: 15

PARIS TOURIST AND CONGRESS OFFICE

City Hall Office

29, rue de Rivoli • 75004 Paris

www.parisinfo.com

Open every day from 1 May to 31 October, 9am-7pm. From 1 November to 30 April, 10am-7pm. Last admission at 6:45 pm. Closed on 25 December.

Gare du Nord Office

(opposite international arrivals)

18, rue de Dunkerque • 75010 Paris

www.parisinfo.com

Open every day from 8:30am to 6pm. Closed on 25 December, 1 January, 1 May.

PARIS CITY HALL

Welcoming and informing the public

29, rue de Rivoli • 75004 Paris

 Hôtel de Ville

Every day from 10am to 7pm, except Sundays and holidays.

www.paris.fr

BANK

• lost or stolen credit cards:

 0 892 705 705 • 24/7 (0.34€/min)

• American Express  01 47 77 72 00

LOST OR STOLEN MOBILE TELEPHONE

Remember to notify your operator.

LOST PROPERTY SERVICE

To declare the loss of your item:

www.ppbot.fr

TAXI AND PUBLIC TRANSPORT OFFICE

For any complaint regarding a Paris taxi ride

36 rue des Morillons • 75015 Paris

 01 55 76 20 05

@: pp-dtpp-sddep-btpp-taxis@interieur.gouv.fr

PORTE DE VERSAILLES EXHIBITION HALL

1, place de la Porte de Versailles
75015 Paris

  Porte de Versailles

www.viparis.com

VILLEPINTE EXHIBITION HALL

ZAC Paris Nord 2 • 93420 Villepinte

RB Parc des expositions

www.viparis.com

EMBASSIES IN PARIS

GERMANY

13-15, avenue Franklin Delano Roosevelt
75008 Paris

(M) ① ⑨ Franklin Roosevelt

☎ 01 53 83 45 00

www.paris.diplo.de

info@paris.diplo.de

AUSTRALIA

4, rue Jean Rey • 75015 Paris

(RER) (C) Champ-de-Mars Tour Eiffel

☎ 01 40 59 33 00

www.france.embassy.gov.au

info.paris@dfat.gov.au

BELGIUM

9, rue de Tilsitt 75840 • Paris Cedex 17

(M) ① ② ⑥ Charles de Gaulle-Étoile

☎ 01 44 09 39 39

www.diplomatie.be/paris/

paris@diplobel.fed.be

BRAZIL

34, cours Albert 1^{er} • 75008 Paris

(M) ⑨ Alma-Marceau

☎ 01 45 61 63 00

[https://www.gov.br/mre/pt-br/](https://www.gov.br/mre/pt-br/consulado-paris)

[consulado-paris](https://www.gov.br/mre/pt-br/consulado-paris)

CHINA

11, avenue George V • 75008 Paris

(M) ⑨ Alma-Marceau

☎ 01 49 52 19 50

www.amb-chine.fr/fra/

chinaemb_fr@mfa.gov.cn

SOUTH KOREA

125, rue de Grenelle • 75007 Paris

(M) ⑬ Varenne

☎ 01 47 53 01 01

<https://overseas.mofa.go.kr/fr-fr/index.do>

SPAIN

22, avenue Marceau • 75381 Paris
Cedex 08

(M) ⑨ Alma-Marceau

☎ 01 44 43 18 00

<https://www.exteriores.gob.es/Embajadas/paris/fr/Paginas/index.aspx>

UNITED STATES OF AMERICA

2, avenue Gabriel • 75008 Paris

(M) ① ⑧ ⑫ Concorde

☎ 01 43 12 22 22

<https://fr.usembassy.gov/fr/>

INDIA

15, rue Alfred Dehodencq • 75016 Paris

(M) ⑨ La Muette

☎ 01 40 50 70 70

www.ambinde.fr/

ITALY

51, rue de Varenne • 75007 Paris

(M) ⑫ Rue du Bac

☎ 01 49 54 03 00

www.ambparigi.esteri.it

ambasciata.parigi@esteri.it

JAPAN

7, avenue Hoche • 75008 Paris

Ⓜ ② Courcelles

☎ 01 48 88 62 00

(service consulaire)

www.fr.emb-japan.go.jp

consul@ps.mofa.go.jp

NETHERLANDS

7-9, rue Eblé • 75007 Paris

Ⓜ ⑩ ⑬ Duroc

☎ 01 40 62 33 00

<https://www.paysbasmondial.nl/pays/france/qui-sommes-nous/ambassade-paris>

UNITED KINGDOM

35, rue du Faubourg Saint-Honoré
75008 Paris

Ⓜ ① ⑧ ⑫ Concorde

☎ 01 44 51 31 00

ukinfrance.fco.gov.uk/en/

RUSSIA

40-50, boulevard Lannes • 75116 Paris

Ⓜ ① ② Avenue Henri Martin

☎ 01 45 04 05 50 / 40 30

<https://france.mid.ru/fr/>

SWITZERLAND

142, rue de Grenelle • 75007 Paris

☎ 01 49 55 67 00

Ⓜ ⑬ Varenne

www.eda.admin.ch/paris

vertretung@par.rep.admin.ch

All the contact details of the embassies and consulates in Paris can be found on the Paris Tourist and Congress Office website:

<https://en.parisinfo.com/>

DISTRICT POLICE STATIONS

A SINGLE NUMBER FOR
THE PREFECTURE DE POLICE

3430

Free service
+ price of call

1st 2nd 3rd 4th DISTRICTS

45-51, place du Marché Saint-Honoré

(M) (7) Pyramides (M) (1) Tuileries

1, rue Gabriel Vicaire

(M) (11) Arts et métiers

61, rue Jean-Jacques Rousseau

(M) (4) Les Halles ou Étienne Marcel

5th et 6th DISTRICTS

4, place de la Montagne Sainte-Geneviève

(M) (10) Maubert-Mutualité

7th DISTRICTS

9, rue Fabert

(M) (8) (RER) (C) Invalides

8th DISTRICTS

1, avenue du Général Eisenhower

(M) (1) Champs-Élysées - Clémenceau

9th DISTRICTS

14 bis, rue Chauchat

(M) (8) (9) Richelieu-Drouot

10th DISTRICTS

26, rue Louis Blanc

(M) (7) (7^{bis}) Louis-Blanc

11th DISTRICTS

12-14, passage Charles-Dallery

(M) (8) Ledru-Rollin (M) (9) Voltaire

12th DISTRICTS

80, avenue Daumesnil

(M) (1) (RER) (A) (D) Gare de Lyon

13th DISTRICTS

144, boulevard de l'Hôpital

(M) (5) (6) (7) Place d'Italie

14th DISTRICTS

15, avenue du Général Leclerc

(M) (13) Gaîté

15th DISTRICTS

250, rue de Vaugirard

(M) (1) (2) Vaugirard

16th DISTRICTS

62, avenue de Mozart

(M) (9) Ranelagh

17th DISTRICTS

19-21, rue Truffaut

(M) (2) (13) Place de Clichy ou Rome

18th DISTRICTS

79-81, rue de Clignancourt

(M) (4) (12) Marcadet-Poissoniers

19th DISTRICTS

3-5, rue Erik-Satie

(M) (5) Ourcq

20th DISTRICTS

3-7, rue des Gâtines

(M) (3) (3^{bis}) Gambetta



your safety our
day-to-day



 [prefecturedepolice.paris](https://www.prefecturedepolice.paris)

 [prefpolice](https://twitter.com/prefpolice)

 [prefecturedepolice](https://www.facebook.com/prefecturedepolice)

 [prefpolice](https://www.instagram.com/prefpolice)

 [prefecture-de-police-de-paris](https://www.linkedin.com/company/prefecture-de-police-de-paris)

3430

Free service
+ price of call

